

SkillsFuture Qualification Award

Overview

The SkillsFuture Qualification Award encourages Singaporean workers to attain WSQ full qualifications, which equip them with comprehensive and robust sets of skills to perform their jobs competently, pursue career progression, and explore new job opportunities.



**PAY
NOW**

Please ensure your NRIC is linked to your PayNow account before applying.

Eligibility Criteria

To be eligible for the SkillsFuture Qualification Award, you must meet the following criteria:

- You have attained a WSQ full qualification within the specified qualifying period (see table below).
- You are a Singaporean Citizen at the time of attainment of the qualifying WSQ qualification.
- You are **not** a full-time student at the Polytechnics or ITE at the time of attainment of the WSQ qualification. This condition does not apply to adults who are in the workforce.

Date of Attainment	Eligibility	
From 1 August 2019	For following WSQ frameworks: <ul style="list-style-type: none">a. Business Management;b. Employability Skills;c. Leadership and People Management; andd. Service Excellence	Every attainment of WSQ full qualification (\$200 Award)

Application Process

Click on "Apply Now" to submit an application via the online portal. Please note that you will need to have a SingPass account and a PayNow account linked to your NRIC to apply for the SkillsFuture Qualification Award.

PayNow Registration

PayNow is available for 9 banks in Singapore. You can link your NRIC to PayNow via:

- SMS (Selected banks)
- Internet banking
- Mobile banking app

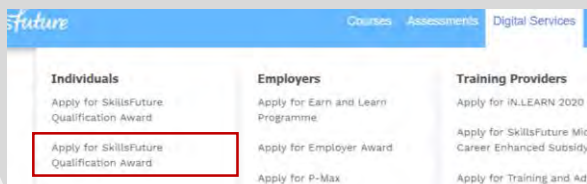
Contact your bank for more information on PayNow registration and linking your NRIC to PayNow.

GUIDE TO SUBMIT APPLICATION

Having trouble submitting your SkillsFuture Qualification Award application?
Follow these easy steps below!

Access the Application Form

Apply for the SkillsFuture
Qualification Award via
www.myskillsfuture.sg



Step
01



Quick Tip: Eligibility Criteria

To be eligible for the SkillsFuture Qualification Award, you must meet the following criteria:

- You have attained a WSQ full qualification within the specified qualifying period
- You are a Singaporean Citizen at the time of attainment of the qualifying WSQ qualification
- You are **NOT** a full-time student at the Polytechnics or ITE at the time of attainment of the WSQ qualification. This condition does not apply to adults who are in the workforce

Login with SingPass

Use your **SingPass login details** for the application. For questions on SingPass, click [here](#).

You will also require a valid PayNow account registered to your NRIC to apply for the SkillsFuture Qualification Award.

Step
02



Quick Tip: PayNow

For more information on registering your PayNow account to your NRIC, please contact your bank.

Still have more questions?
Check out the FAQs list [here](#).

Step 03

Complete Your Personal Information

Your personal information has been **automatically populated** from **SSG/WSG's database**.

Ensure that your **phone number** and **email address** are updated with the latest information.



Quick Tip: Personal Information from MyInfo

Want to populate your personal information from **MyInfo** instead? Simply click on the **“Use MyInfo”** button found in the **Personal Information** section:



For questions on MyInfo, click [here](#)

Step 05

Submit Your Application

Acknowledge the **statements** listed and the **terms and conditions** before submitting your application

I acknowledge the above statements by submitting this application form.

Step 04

Declaration

To be eligible for the SkillsFuture Qualification Award, you **must NOT** be a full-time student at the Polytechnics and ITE at the time of attaining a WSQ full qualification. This condition does not apply to adults who are in the workforce.

If you meet the above criteria, select **No** (as shown below).

List of Qualifying WSQ Qualifications Attained

Note: Please declare if you were a full-time student at the Polytechnics or ITE when you attained the qualification. If you were a full-time student, you will **not be eligible** for the SkillsFuture Qualification Award. This condition does not apply to adults who are in the workforce.

Full-Time Poly/ITE Student?	WSQ Qualification Title	Assessment Org.
<input type="radio"/> Yes <input checked="" type="radio"/> No	CERTIFICATE IN PASTRY AND BAKERY	AT-SUNRICE GLOBAL PTE. LTD.
<input type="radio"/> Yes <input checked="" type="radio"/> No	HIGHER CERTIFICATE IN PASTRY AND BAKERY	AT-SUNRICE GLOBAL PTE. LTD.



Note: If you have selected “Yes” in your declaration

The qualification will not be eligible for the SkillsFuture Qualification Award. It **will not** be visible in the application listings upon your **next log-in**.

Step
06

You're Done!

View a **confirmation page** for a successfully submitted application.



Your Application is Submitted!

For successful applications, you will receive the payment for the award within 7 days from submission. A notification will be sent to you when the payment is disbursed to you.

To check on the status/details of your application, you can click on 'View Applications' below or subsequently login to www.myskillsfuture.sg and click on 'Applications' in the dropdown list next to your name.

[View Applications](#)

For more information on how to check the status of your submitted application, refer to the **Guide to View Applications**.

Still have more questions?
Check out the FAQs list [here](#).

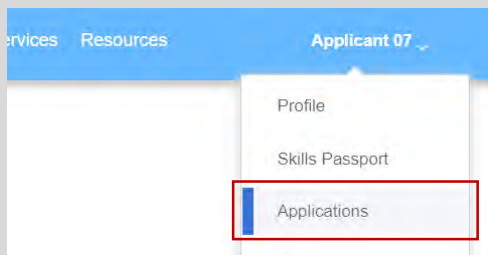
GUIDE TO VIEW APPLICATION

Having trouble viewing your submitted SkillsFuture Qualification Award application? Follow these easy steps below!

Accessing Your Applications

Step
01

Upon logging in, access a list of your applications by clicking on **Applications** in the dropdown from [MySkillsFuture](#).



View a list of all **applications** and its **corresponding status** in your application listing page.



Quick Tip: What Does My Application Status Mean?

Refer to the table below to find out more details regarding your application status.

Status	Description
Pending Payment	Your application is successfully submitted and is pending payment
Paid	Your application is successful and payment has been made to you via PayNow
Unsuccessful	The disbursement of your award has been rejected by the bank. <ul style="list-style-type: none">• Ensure that you have a valid PayNow account linked to your NRIC.• Contact your bank for more details

Still have more questions?
Check out the FAQs list [here](#).

SKILLSFUTURE QUALIFICATION AWARD

FREQUENTLY ASKED QUESTIONS

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E	Questions on Application Status / Outcome

S/N	Question and Answer
A	General Questions on SkillsFuture Qualification Award
1.	<p>What is the SkillsFuture Qualification Award?</p> <p>The SkillsFuture Qualification Award encourages Singaporeans to attain WSQ full qualifications, which equip them with comprehensive and robust sets of skills to perform their jobs competently, pursue career progression and explore new job opportunities.</p>
2.	<p>On average, how many modules make up a WSQ full qualification? What is the typical training duration?</p> <p>Depending on the level and the sector, a WSQ full qualification can consist of 6 to 12 modules, and take from 3 months to 2 years of full time training to complete.</p>
3.	<p>Who are the training providers conducting the courses leading to the WSQ full qualifications that are eligible for the SkillsFuture Qualification Award?</p> <p>WSQ programmes are typically conducted by accredited Approved Training Organisations (ATOs) and Continuing and Education Training Centres (CET Centres). You may wish to check with the CET Centres on the modules that make up the qualifications. Please visit SSG's website (www.ssg.gov.sg/cetcentres) to find out more about CET Centres.</p>
4.	<p>What are the WSQ courses eligible for the SkillsFuture Qualification Award?</p> <p>A list of courses is available on the MySkillsFuture portal at www.myskillsfuture.sg/trainingexchange. You will need to complete a WSQ full qualification to be eligible for the SkillsFuture Qualification Award. The accredited Approved Training Organisations (ATOs) and Continuing and Education Training Centres (CET Centres) can also advise you on courses that stack up to a WSQ full qualification. Please visit SSG's website (www.ssg.gov.sg/cetcentres) to find out more about CET Centres.</p>

SKILLSFUTURE QUALIFICATION AWARD
FREQUENTLY ASKED QUESTIONS

B	Questions on Eligibility Criteria
1.	<p>What are the eligibility criteria for SkillsFuture Qualification Award?</p> <ul style="list-style-type: none">• You must have attained a WSQ full qualification within the specified qualifying period based on date of attainment.• You must be a Singapore Citizen when you attained the qualifying WSQ qualification.• You are not a full-time student at the Polytechnics or ITE at the time of attainment of the WSQ qualification. This condition does not apply to adults who are in the workforce. <p><i>Note: To apply, you need the following:</i></p> <ol style="list-style-type: none">1) SingPass account (for more information on SingPass, go to www.singpass.gov.sg/singpass/common/faq)2) PayNow account linked to your NRIC (not just your mobile number)
2.	<p>Why have I received the error message: “Based on our records, you have not attained any qualification eligible for the SkillsFuture Qualification Award” even though I have already achieved a WSQ qualification?</p> <p>There are 2 possible reasons why you see this error message:</p> <ol style="list-style-type: none">1) You do not fulfil the eligibility criteria for the SkillsFuture Qualification Award; or2) Your WSQ qualification has not been uploaded by your training provider. <p><i>Note:</i></p> <ul style="list-style-type: none">• <i>If qualification attainment date is less than 2 weeks ago, please wait for the qualification to be uploaded. The qualification will be updated in SSG’s system at least 2 weeks after qualification attainment date.</i>• <i>If qualification attainment date was more than 2 weeks ago, please check with your training provider if results have been uploaded first before applying online again.</i>

SKILLSFUTURE QUALIFICATION AWARD
FREQUENTLY ASKED QUESTIONS

C	Questions on PayNow
1.	<p>What is PayNow?</p> <p>PayNow is a peer-to-peer funds transfer service available to retail customers of nine participating banks in Singapore – Bank of China, Citibank Singapore Limited, DBS Bank/POSB, HSBC, Industrial and Commercial Bank of China Limited, Maybank, OCBC Bank, Standard Chartered Bank, and UOB.</p> <p>PayNow, launched on 10 July 2017 is provided free to retail customers and is available 24/7, 365 days. Click here to find out more.</p>
2.	<p>Why must the payout be via PayNow? Can I opt for payment via Interbank GIRO or cheque? Why must PayNow be linked to NRIC and not just my mobile number?</p> <p>In line with the Smart Nation Singapore Initiative, SkillsFuture Singapore will tap on the PayNow infrastructure to disburse SkillsFuture Qualification Awards to eligible applicants for their convenience.</p> <p>PayNow offers an enhanced funds transfer experience. It adopts the same high security standards established by the banking industry in Singapore for funds transfer. To ensure that money is credited to the correct recipient, only PayNow accounts linked to NRICs will be used for government payments via PayNow.</p>
3.	<p>How do I create a PayNow account linked to my NRIC?</p> <p>You can create a PayNow account linked to your NRIC via:</p> <ol style="list-style-type: none">1) SMS (selected banks)2) Internet banking3) Mobile banking app <p>Should you have any problems, contact your bank directly. Click on the following participating banks for more details.</p> <ul style="list-style-type: none">• Bank of China• Citibank Singapore Limited• DBS Bank/POSB• HSBC• Industrial and Commercial Bank of China Limited• Maybank• OCBC Bank• Standard Chartered Bank• UOB

SKILLSFUTURE QUALIFICATION AWARD

FREQUENTLY ASKED QUESTIONS

D	Questions on Application Submission
1.	<p>What happens when I click on the “Use MyInfo” button?</p> <p>Your contact number and email address will be auto populated in the application form when you click the “Use MyInfo” button.</p> <p>Click here for more details on MyInfo.</p> <p><i>Note: The contact number and email address that you submit in your application will be auto populated in your subsequent interactions with SSG/WSG e-services.</i></p>
E	Questions on Application Status / Outcome
1.	<p>When will I receive my SkillsFuture Qualification Award after submitting my application?</p> <p>For successful applications, you will receive the payment for the award within 7 days from submission. A notification will be sent to you when the payment is disbursed to you.</p>
2.	<p>How do I check on the status/details of my SkillsFuture Qualification Award application?</p> <p>For applications submitted after 29 July 2019, follow these steps:</p> <ol style="list-style-type: none"> 1) Login to MySkillsFuture portal at www.myskillsfuture.sg 2) Click on “Applications” in the dropdown list next to your name 3) View a list of all applications and their corresponding statuses 4) Click on the application ID for details <p>For applications submitted before 29 July 2019, follow these steps:</p> <ol style="list-style-type: none"> 1) Login to SkillsConnect portal at www.skillsconnect.gov.sg/sop/portal/ 2) Click on SkillsFuture QA Enquiry 3) View your application list 4) Click on the application ID for details
3.	<p>When checking my application status, it said “Unsuccessful”. What should I do?</p> <p>The disbursement of your award has been rejected by the bank. Please ensure that you have a valid PayNow account linked to your NRIC. Contact your bank to resolve the payment rejection.</p> <p>You can resubmit your application for SkillsFuture Qualification Award subsequently.</p>

Updated on 18th July 2019