

SERVICE EXCELLENCE

CATEGORY	PROGRAMME	COURSE ID	COURSE DATES	EMAIL CONTACT
Customer Service				
Customer Service	Excel in Customer Service	CRS-N-0022806	Aug 17 – 18 Nov 13 – 14	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Administration	Professional Telephone Techniques to Engage Customers	CRS-N-0032856	Oct 05 – 06	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Certificate in Service Excellence WSQ				
Customer Service	Certified Service Professional (Version 2 Classroom)	CRS-Q-0027277-SVCF	Sep 11 – 13 & 18 Nov 06 – 08 & 13	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Demonstrate the Service Vision	CRS-Q-0025470-SVCF	Sep 18 Nov 03	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Engage in Service Innovation Initiatives	CRS-Q-0025126-SVCF	Aug 03 – 04 Oct 09 – 10 Dec 14 – 15	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Implement Operations for Service Excellence	CRS-Q-0025442-SVCF	Aug 17 – 18 Oct 23 – 24 Dec 11 – 12	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Project a Positive and Professional Image	CRS-Q-0025122-SVCF	Aug 23 Oct 11 Dec 06	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com

Customer Service	Provide Go-The-Extra-Mile Service	CRS-Q-0024959-SVCF	Aug 21 – 22 Sep 14 – 15 Oct 12 – 13 Nov 13 – 14 Dec 07 – 08	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Respond to Service Challenges	CRS-Q-0024909-SVCF	Sep 28 – 29 Nov 16 – 17	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Contribute to Customer Service over Various Platforms	CRS-Q-0026303-SVCF	Oct 02	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Work in a Diverse Service Environment	CRS-Q-0025730-SVCF	Sep 07 – 08 Nov 23 – 24	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Advanced Certificate in Service Excellence WSQ				
Customer Service	Coach for Service Performance	CRS-Q-0025253-SVCF	Sep 18 – 19 Nov 06 - 07	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Establish Relationships for Customer Confidence	CRS-Q-0024908-SVCF	Sep 07 – 08 Nov 20 – 21	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Manage Operations for Service Excellence	CRS-Q-0025864-SVCF	Aug 17 – 18 Oct 09 – 10 Dec 11 – 12	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com

Customer Service	Manage Service Performance	CRS-Q-0025231-SVCF	Aug 21 – 22 Oct 23 – 24 Dec 04 – 05	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Role Model The Service Vision	CRS-Q-0026876-SVCF	Sep 14 – 15 Nov 13 – 14	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Manage a Diverse Service Environment	CRS-Q-0025829-SVCF	Oct 05 – 06 Dec 18 – 19	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Diploma in Service Leadership WSQ				
Customer Service	Lead with Service Vision	CRS-Q-0025296-SVCF	Sep 18 – 19 Nov 13 – 14	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Analyse Service Quality and Customer Satisfaction	CRS-Q-0025238-SVCF	Oct 23 – 24	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Develop New Products/Services	CRS-Q-0026871-SVCF	Nov 20 – 21	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Develop Service Operations	CRS-Q-0026877-SVCF	Aug 14 – 15 Oct 12 – 13 Dec 14 – 15	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Develop Service Recovery Framework	CRS-Q-0026945-SVCF	Sep 11 – 12 Dec 06 – 07	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com

Customer Service	Foster Service Innovation	CRS-Q-0025917-SVCF	Sep 07 - 08	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Manage Partnerships for Service Excellence	CRS-Q-0026366-SVCF	Aug 17 – 18 Nov 06 – 07	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	SVCF WSQ Optimise Workforce for Service Excellence	CRS-Q-0028381-SVCF	Oct 05 – 06	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Service Champion (Level 5) WSQ				
Customer Service	Drive Service Quality and Customer Satisfaction	CRS-Q-0024998-SVCF	Aug 17 – 18 Nov 09 – 10	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Drive Customer Loyalty for Service Excellence	CRS-Q-0025908-SVCF	Sep 27 Dec 01	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Evaluate Organisation for Business Excellence	CRS-Q-0025527-SVCF	Sep 21 – 22 (Assessment : 20 Oct)	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Customer Service	Innovate the Customer Experience	CRS-Q-0025728-SVCF	Sep 14 – 15 Dec 11 -12	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com

EMPLOYABILITY SKILLS

CATEGORY	PROGRAMME	COURSE ID	COURSE DATES	EMAIL CONTACT
Analytical, Conceptual & Evaluative Skills WSQ				
Productivity and Innovation	Apply 5s Techniques	CRS-Q-0021144-MF	Oct 12 – 13	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Apply Quality Systems	CRS-Q-0021145-MF	Oct 04 – 05 Dec 14 – 15	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Perform Basic Productivity Practices	CRS-Q-0021799-MF	Aug 23 – 24 Nov 21 - 22	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Demonstrate Initiative and Enterprising Behaviours	CRS-Q-0021243-ES	Oct 12 – 13	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Solve Problems and Make Decisions at Operations Level	CRS-Q-0021547-ES	Aug 21 – 22 Oct 05 – 06 Dec 18 – 19	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Supervise Quality Procedures	CRS-Q-0021148-MF	Sep 07 – 08 Dec 04 – 05	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Supervise Work Improvement Processes	CRS-Q-0021114-MF	Oct 30 – 31	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Foster Initiative & Enterprise in Teams	CRS-Q-0021534-ES	Oct 23 - 24	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Solve Problems and Make Decisions at Supervisory Level	CRS-Q-0021457-ESS	Aug 15 – 16 Oct 25 – 26 Dec 07 – 08	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Implement Business Process Reengineering	CRS-Q-0022273-MF	Sep 19 – 22	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com

Productivity and Innovation	Implement Lean Six Sigma	CRS-Q-0022170-MF	Aug 22 – 25 Dec 12 - 15	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Apply Systems Thinking in Problem Solving and Decision Making	CRS-Q-0022267-ES	Sep 28 - 29	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Solve Problems and Make Decisions at Managerial Level	CRS-Q-0021691-ES	Aug 17 – 18 Oct 30 – 31 Dec 05 - 06	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Facilitate the Implementation of a Productivity Framework	CRS-Q-0021938-ES	Available as in-company training only.	Main Line: +65 6376 0777
Productivity and Innovation	Manage Process Improvement	CRS-Q-0021100-MF	Available as in-company training only.	Main Line: +65 6376 0777
Productivity and Innovation	Support the Establishment of a Framework for Initiative and Enterprise	CRS-Q-0022041-ES	Available as in-company training only.	Main Line: +65 6376 0777
Interpersonal Skills WSQ				
Productivity and Innovation	Communicate and Relate Effectively at The Workplace	CRS-Q-0021249-ES	Sep 07 – 08 Nov 13 – 14	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Work in a Team	CRS-Q-0022167-ES	Oct 12 – 13 Dec 12 – 13	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Facilitate Effective Communication and Engagement at the Workplace	CRS-Q-0021536-ES	Oct 10 – 11	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Develop a Work Team	CRS-Q-0022196-ES	Sep 05 – 06 Nov 20 – 21	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Personal Development	Lead a Virtual Team	CRS-Q-0025480-ES	Oct 12 – 13	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com

Human Resource Management, Employment and Recruitment	Lead Workplace Communication and Engagement	CRS-Q-0022036-ES	Aug 24 – 25 Nov 16 – 17	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Facilitate Effective Work Teams	CRS-Q-0022181-ES	Available as in-company training only.	Main Line: +65 6376 0777
Productivity and Innovation	Manage Cross Functional and Culturally Diverse Teams	CRS-Q-0022265-ES	Available as in-company training only.	Main Line: +65 6376 0777
Personal Management and Development Skills WSQ				
Productivity and Innovation	Adapt to Change	CRS-Q-0021542-ES	Sep 14 – 15 Nov 23 – 24	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Apply Emotional Competence to Manage Self at the Workplace	CRS-Q-0022039-ES	Sep 11 – 12 Nov 13 - 14	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Develop Personal Effectiveness at Operations Level	CRS-Q-0021645-ES	Oct 03 – 04 Dec 04 – 05	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Apply Emotional Competence to Manage Self and Team	CRS-Q-0022695-ES	Sep 21 – 22 Nov 27 – 28	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Develop Personal Effectiveness at Supervisory Level	CRS-Q-0021488-ES	Sep 07 – 08 Dec 05 – 06	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Develop Personal Effectiveness at Managerial Level	CRS-Q-0022040-ES	Sep 19 – 20 Dec 12 – 13	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Productivity and Innovation	Maintain Personal Presentation and Employability at Operations Level	CRS-Q-0022168-ES	Available as in-company training only.	Main Line: +65 6376 0777
Productivity and Innovation	Foster Team Adaptability	CRS-Q-0021533-ES	Available as in-company training only.	Main Line: +65 6376 0777
Productivity and Innovation	Maintain Personal Presentation and Employability at Supervisory Level	CRS-Q-0022268-ES	Available as in-company training only.	Main Line: +65 6376 0777

Productivity and Innovation	Apply Emotional Competence to Manage Self and Others in a Business Context	CRS-Q-0022260-ES	Available as in-company training only.	Main Line: +65 6376 0777
Human Resource Management, Employment and Recruitment	Contribute Towards a Learning Organisation	CRS-Q-0021679-ES	Available as in-company training only.	Main Line: +65 6376 0777
Productivity and Innovation	Develop Professional Image and Competence to Achieve Personal Career Goals	CRS-Q-0022247-ES	Available as in-company training only.	Main Line: +65 6376 0777
Personal Development	Manage Workplace Challenges with Resilience	CRS-Q-0024937-ES	Available as in-company training only.	Main Line: +65 6376 0777
Job Safety Skills WSQ				
Workplace Safety and Health	Comply With Workplace Safety and Health Policies and Procedures	CRS-Q-0021652-ES	Aug 21 – 22 Nov 20 – 21	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Workplace Safety and Health	Maintain Workplace Safety and Health Policies and Procedures	CRS-Q-0022091-ES	Sep 11 – 12 Dec 06 – 07	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Workplace Safety and Health	Manage Workplace Safety and Health System	CRS-Q-0022821-ES	Aug 28 – 29 Nov 07 – 08	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Information & Communication Technologies Skills WSQ				
Information and Communications	Perform Word Processing Functions	CRS-Q-0021267-ES	Aug 28 – 30 Nov 8 – 10	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Information and Communications	Perform Spreadsheet Functions	CRS-Q-0021538-ES	Oct 23 – 25	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Information and Communications	Perform Database Functions	CRS-Q-0021242-ES	Sep 11 – 13 Dec 04 – 06	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Information and Communications	Perform Presentation Functions	CRS-Q-0021489-ES	Aug 16 – 18 Nov 13 – 15	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com

Information and Communications	Perform Advanced Word Processing Functions	CRS-Q-0021442-ES	Dec 11 – 13	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Information and Communications	Perform Advanced Spreadsheet Functions	CRS-Q-0021680-ES	Aug 21 – 23 Nov 27 – 29	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Information and Communications	Perform Advanced Database Functions	CRS-Q-0021467-ES	Oct 09 - 11	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Information and Communications	Perform Advanced Presentation Functions	CRS-Q-0021468-ES	Sep 18 – 20 Nov 13 – 15	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Information and Communications	Perform Essential Online Functions	CRS-Q-0025755-ES	Available as in-company training only.	Main Line: +65 6376 0777
Information and Communications	Perform Image Editing Functions	CRS-Q-0023958-ES	Available as in-company training only.	Main Line: +65 6376 0777
Information and Communications	Perform Web Editing Functions	CRS-Q-0023955-ES	Available as in-company training only.	Main Line: +65 6376 0777
Information and Communications	Use Basic Functions and Applications of a Computer	CRS-Q-0025740-ES	Available as in-company training only.	Main Line: +65 6376 0777
Information and Communications	Use Essential Features of a Computer	CRS-Q-0025754-ES	Available as in-company training only.	Main Line: +65 6376 0777
Information and Communications	Use Primary Functions and Applications of a Computer	CRS-Q-0025733-ES	Available as in-company training only.	Main Line: +65 6376 0777
Information and Communications	Manage Online Information	CRS-Q-0025741-ES	Available as in-company training only.	Main Line: +65 6376 0777
Information and Communications	Perform Online Collaboration	CRS-Q-0025742-ES	Available as in-company training only.	Main Line: +65 6376 0777

BUSINESS STRATEGY AND SKILLS

CATEGORY	PROGRAMME	COURSE ID	COURSE DATES	EMAIL CONTACT
Communication (Written/Spoken)				
Administration	Effective Business Writing Skills	CRS-N-0022815	Aug 17 – 18 Oct 12 – 13	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Administration	Influential Email Writing: How to Communicate Effectively with Others in Your Emails	CRS-N-0032892	Sep 14 – 15 Nov 09 – 10	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Sales and Marketing				
Information and Communications	Delivering Powerful and Persuasive Presentations	CRS-N-0022814	Nov 09 – 10	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Advertising, Sales & Marketing	Effective Sales Communication And Presentation Skills	CRS-N-0032871	Oct 12 – 13	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com

PERSONAL DEVELOPMENT

CATEGORY	PROGRAMME	COURSE ID	COURSE DATES	EMAIL CONTACT
I.T. Courses				
Information and Communications	Microsoft PowerPoint 2013 (Level 1 Fundamentals)	CRS-N-0034402	Oct 26 – 27	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Information and Communications	Microsoft PowerPoint 2013 (Level 2 Advanced)	CRS-N-0034157	Sep 14 – 15 Nov 13 – 14	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Information and Communications	Microsoft Word 2013 (Level 1 Fundamentals)	CRS-N-0034403	Oct 05 – 06	Main Line: +65 6376 0777 Email : julin.chua@sqcentre.com
Leadership Skills				
Leadership & People Management	Certificate in Section Leader (English)	CRS-N-0022810	Sep 13 – 15 (Exam: Sep 28) Dec 06 – 08 (Exam: Dec 21)	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Leadership & People Management	Certificate in Section Leader (Mandarin)	CRS-N-0022811	Nov 08 – 10 (Exam: Nov 23)	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Leadership & People Management	Coaching for Peak Performance	CRS-N-0032854	Sep 30 – 31 Nov 02 – 03	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Human Resource Management, Employment and Recruitment	Effective Supervisory Management Skills	CRS-N-0032888	Aug 17 – 18 Sep 21 – 22 Oct 26 – 27 Nov 16 – 17	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com

Leadership & People Management	Managing People Effectively - Core Skills For New People	CRS-N-0033943	Oct 26 – 27 Dec 05 – 06	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Education and Training	On-The-Job Training Instructor Course	CRS-N-0022816	Sep 07, 14 & 21 Nov 09, 16 & 23	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com
Education and Training	On-The-Job Training Manager Course	CRS-N-0022817	-	Main Line: +65 6376 0777 Email : jacqueline.ang@sqcentre.com

MANAGEMENT SYSTEMS

CATEGORY	PROGRAMME	COURSE ID	COURSE DATES	EMAIL CONTACT
Quality, Environmental, Health & Safety Management System				
Productivity and Innovation	QEHS Management System Internal Auditor Training	CRS-N-0022844	Sep 25 – 26 Nov 27 – 28	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
ISO 9001:2015 Quality Management System				
Audit/ Risk Management	ISO 9001:2015 Internal QMS Auditor Conversion	CRS-N-0032909	Aug 29 Sep 08 Oct 30 Nov 10 Dec 08	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Productivity and Innovation	ISO 9001:2015 Interpretation, Documentation and Implementation	CRS-N-0032893	Aug 10 – 11 Sep 12 – 13 Oct 09 – 10 Nov 13 – 14 Dec 11 – 12	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Audit/ Risk Management	ISO 9001:2015 Internal QMS Auditor (IRCA Certified Course)	CRS-N-0032908	Aug 14 – 15 Sep 14 – 15 Oct 16 – 17 Nov 20 – 21 Dec 18 – 19	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Audit/ Risk Management	ISO 9001:2015 QMS Auditor/ Lead Auditor (IRCA Certified Course)	CRS-N-0032907	Aug 21 – 25 Sep 25 – 29 Oct 23 – 27 Nov 27 – Dec 1 Dec 18 – 22	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Occupational Health and Safety Management System				
Productivity and Innovation	Developing and Implementing OHSAS 18001/SS506	CRS-N-0022837	Oct 5 - 6	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com

Productivity and Innovation	OHSAS 18001/SS506 Internal Auditor Training	CRS-N-0027730	Nov 6 - 7	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Productivity and Innovation	OHS MS Auditor/Lead Auditor Training Course	CRS-N-0022836	Oct 10 – 13 & 16	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
HACCP Food Safety Management System				
Workplace Safety and Health	The Basics of Food Hygiene and HACCP	CRS-N-0022845	English: Oct 11 Mandarin: Nov 22	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
ISO22000:2005 Food Safety Management System				
Workplace Safety and Health	ISO 22000:2005 Food Safety Awareness Training	CRS-N-0022846	Nov 21	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Productivity and Innovation	ISO 22000:2005 Developing and Implementing Food Safety Management System	CRS-N-0022847	Oct 23 – 24	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Productivity and Innovation	ISO 22000:2005 Food Safety Management System Internal Auditor	CRS-N-0022848	Sep 20 – 21 Dec 20 – 21	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
bizSAFE				
Workplace Safety and Health	Develop A Risk Management Implementation Plan (bizSAFE Level 2)	CRS-Q-0023382-MF	Aug 28 – 29 Sep 20 – 21 Oct 26 – 27 Nov 13 – 14 Dec 14 – 15	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Human Resource Management, Employment and Recruitment	Develop a Workplace Safety and Health Management System Implementation Plan (bizSAFE Level 4)	CRS-Q-0023383-MF	Oct 10 - 13	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Productivity and Innovation	Identifying Environmental Aspects	CRS-N-0022832	Available as in-company training only.	Main Line: +65 6376 0777

PRODUCTIVITY

CATEGORY	PROGRAMME	COURSE ID	COURSE DATES	EMAIL CONTACT
Certified Six Sigma				
Productivity and Innovation	Certified Six Sigma Manager	CRS-N-0022819	Aug 15 – 18	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Productivity and Innovation	Lean Thinking for Six Sigma Professionals	CRS-N-0022824	Sep 6 – 8 Oct 25 – 27	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com
Tools and Methodologies to Improve Productivity				
Productivity and Innovation	Cost Reduction Through 5S	CRS-N-0022818	Sep 12	Main Line: +65 6376 0777 Email : violet.oh@sqcentre.com