

TERMS OF USE OF WEB SITE

PLEASE READ THESE TERMS OF USE CAREFULLY BEFORE USING THIS WEB SITE.

By using the Service Quality (SQ) Centre Pte Ltd Web Site, you signify you have read and accepted these Terms of Use of Web Site. If you do not agree to these Terms, do not use our Web Site.

THERE MAY BE ADDITIONAL CONDITIONS OF USE ELSEWHERE ON THIS WEB SITE TO WHICH YOU HEREBY AGREE.

Service Quality (SQ) Centre Pte Ltd respects the intellectual property of others, and we ask users of our Web Site to do the same.

This Web Site is owned and operated by Service Quality (SQ) Centre Pte Ltd herein this document also referred to as "SQ Centre".

The use of this Web Site is subject to the following **Terms of Use**:

- 1) You may not reproduce, republish, upload, post, transmit, or distribute in any way any material from this Web Site without the prior written permission of SQ Centre.
- 2) Graphics and images on this Web Site are protected by copyright and may not be reproduced or appropriated in any manner without the written permission of their relevant owners. Modification of any of the materials or use of the materials for any other purpose will be a violation of SQ Centre's copyright and other intellectual property rights and the copyright and intellectual property rights of the respective owners.
- 3) SQ Centre reserves all rights to change the contents of our Web Site and update it in our sole discretion from time to time without any prior notice to you.
- 4) You agree that your continued use of the SQ Centre Web Site will constitute your acceptance of and agreement to be bound by our Terms of Use.
- 5) SQ Centre and its staff shall not be responsible or liable for any loss, damages or expenses sustained or incurred by you as a result of any acts or omissions by you in reliance of any of the information found in these web-pages.
- 6) For our record purposes and as part of our policy, kindly state your name, contact number and, where applicable, name of organisation and organisation's address and telephone number in all your correspondences.
- 7) We reserve the right not to reply to any emails that do not contain the particulars aforesaid or originate from hotmail email accounts and/or any other similar accounts.
- 8) If you wish to place a link to our main page on your web page, please take note that we do not permit any attempt to deep-link into our web pages. Should you wish to place a link to our main page on your web page, please contact our staff for the necessary permission. If you wish us to have a link to your Web Site on our web page, kindly submit additional information, such as, what are the contents of your Web Site etc. for our consideration. However, we reserve our right not to place your link or any information relating to you or your Web Site on our Portal.
- 9) This Web Site has been compiled in good faith by SQ Centre, but no representation is made or warranty given (either express or implied) as to the completeness or accuracy of the information it contains. You must always verify this information before you act upon it by calling SQ Centre. It must not be relied upon in connection with any investment decision.
- 10) The materials in this Web Site are provided "AS IS" and without warranties of any kind either expressed or implied. To the fullest extent permissible and subject and pursuant to applicable law, SQ Centre disclaims all warranties, express or implied, including, but not limited to, a particular purpose. SQ Centre does not warrant that the functions contained in the materials will be uninterrupted or error-free, that defects will be corrected or that this Web Site or server that makes this Web Site available is free of any virus or any harmful elements.
- 11) Subject to applicable law, under no circumstances, including negligence, will SQ Centre be liable for any special or consequential damages that result from the use of, or the inability to use the materials in this Web Site.
- 12) SQ Centre is neither liable nor responsible for any material provided by third parties with their own respective copyright and shall not under any circumstances, be liable for any loss, damages or injury arising from these materials.
- 13) Any SQ Centre publication may include technical inaccuracies or typographical errors. Changes may be made to these publications from time to time and incorporated in new editions of these publications. At any time without notice, these publications are subject to improvements and changes in service by SQ Centre.
- 14) We do not guarantee the accuracy, timeliness, reliability, authenticity or completeness of any of the information contained on this Web Site. We are not liable for any information or services that may appear on any linked or other Web Sites.
- 15) SQ Centre may change any part of this Web Site at any time at its sole discretion without prior notice. SQ Centre reserves all rights to deny access to this Web Site to anyone at anytime.
- 16) If you respond to any published document by SQ Centre with information including feedback data, such as questions, comments, suggestions, or the like regarding the content of any such document, such information will be deemed to be non-confidential and SQ Centre will have no obligation whatsoever with respect to such information. SQ Centre reserves all right to reproduce, use, disclose and distribute the aforesaid information to others without limitation.
- 17) Any communications you send to this Web Site or otherwise to SQ Centre by electronic mail are on a non-confidential basis, and SQ Centre may reproduce, publish or otherwise use them in any way for any purpose. SQ Centre reserves all rights to use the content of any such communications, including any ideas, inventions, concepts, techniques or know-how disclosed herein, for any purpose, including the developing, manufacturing and/or marketing of goods and/or services. Further, SQ Centre may use any ideas, concepts, know-how or techniques contained in such information for any purpose whatsoever including developing and marketing services incorporating such information.